PROJECT MANAGEMENT INSTITUTE - ORANGE COUNTY CHAPTER, INC.

MILESTONES

1991, 1992, 1993, 1995 & 1997 CHAPTER OF THE YEAR

DECEMBER 2001, Volume 14, Number 12

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December 11th Meeting

WORK/LIFE BALANCE

"Max" Kathleen Latham, Life Strategy and Career Transition Coach

Are you moving too fast – going from one task to the next, without taking a moment to think or reflect? If your answer is "yes," you may be caught in the "Do Cycle." The "Do Cycle" is a well-camouflaged trap that keeps you stuck and puts you in danger of living mindlessly. Sooner or later those who live mindlessly find themselves stepping headlong into a calamity. Life delivers one of those unpleasant surprises.

Successful people know the value of a balanced life. Successful people live at least 20% of their day in what Stephen Covey calls Quadrant II – Not Urgent and Important Tasks. Successful people realize the necessity of removing themselves periodically from the "Do Cycle."

In this program you will learn:

- How your existing life schedule compares to your ideal balance
- Covey's Quadrant II Strategies for Success
- Why it is critical to your career that you make time for the important activities associated with Life Balance
- The Nine Principles of Work-Life Balance and Success
- Tips, tricks and techniques for maintaining balance
- Mechanisms for simplifying your life
- How to assertively say "no" to those things you choose not to do
- A look at how you may be your own worst enemy when it comes to life balance
- Why Work-Life Balance must include career management techniques
- How to build a Life Plan

When you leave this program you will have new perspective – a balanced life perspective that:

- Reduces stress levels
- Protects your physical health
- Reduces martial tension associated with working too much
- Allows you to make space for the book you've always wanted to write or the vacation you've always wanted to take or whatever goal or dream you may have postponed
- Suspends the "Do Cycle" to permit mindful living

It's your life. Remember life is precious and you only get one chance.

***"Max" KATHLEEN LATHAM** is a dynamic, tough-minded businesswoman with outstanding negotiation and organizational skills. Her years of experience as a consultant enable her to successfully and happily juggle her career as a Life Skills Strategist and a Career Transition Coach.*

"Max" is owner of K. Latham & Associates, a successful management-consulting firm in business for over 15 years. Her background includes consulting for a Big-Eight CPA firm, Arthur Young & Co., now Ernst & Young, where she was a manager of consulting in their Los Angeles/Orange County practice. She was appointed to the Advisory Board for the Coastline College Women's conference for three consecutive years and is a member of the Board of Directors for several organizations.

"Max" is a frequent speaker to both industry and professional associations. She is a published author and among her credits are several articles published by the Los Angeles Times.

For the past eight years, "Max" has enjoyed presenting business, communication and motivational topics to audiences around the world -from the United Kingdom to Australia. She delights in fulfilling her personal mission to "act as a catalyst for growth so that through her work she stimulates others to achieve their personal brilliance."

NEW PROJECT MANAGEMENT PROFESSIONALS

Mike Kerr	PMP-#39299
Donald Hughey	PMP-#39184
Scott White	PMP-#39286
Patricia Sipek	PMP-#39473
George Gillette	PMP-#39555
Mohamed Lakhany	PMP-#39251
Diana Goltzer	PMP-#38811
David Conway	PMP-#39542
Derrick Lionel Hiten	PMP-#20605

Total New PMPs: 9
PMI-OC PMPs: 189

NEW MEMBERS

Derrick Hiten

Chris Stacy

Eileen Hellmuth
WFS Financial, Inc.

John Meyer
Menlo Logistics

Judd Sills
San Onofre Nuclear Generating

Timothy Whelan
Diebold, Inc.

Wayne Pacholl
Apria Healthcare

Patrick Stephens
United Rentals, Inc.

George Gillette, PMP
Interstate Electronics Corp.

Jeff Cahill
Hewlett Packard

Pui Lam
Southern California Edison

Audry McGillicuddy
IBM

Jessica Cheng
Toyota Motor Sales USA, Inc.

Gerald Vertigan

Lynne Wendelstadt
PacifiCare

Lynn Wu
Boeing Satellite Systems Inc

Cynthia Hicks
Toyota Motor Sales USA, Inc.

Maxine Williams

Jay Burris

Craig Wilson
Matincor, Inc .

Continued on Page 11

THE PRESIDENT'S COLUMN

On Saturday, November 10th, 25 dedicated individuals showed up at the UCI Learning Center and spent eight hours in a planning session for 2002. The outcome was ten goals (primarily carried over from 2001) and 35 objectives. Hold on to your hats, 2002 is going to be a very busy year for PMI Orange County!

Julie Wilson helped guide our discussion by providing a framework for planning that PMI's Board of Directors uses. The guidelines for goals is that they should include elements of either operations, membership, or citizenship. The purposes of the goals should be to provide a benefit to at least one of the following groups: membership, stakeholders, the community, or targeted industries.

In reviewing the goals from 2001, we noted that we had made some good progress on almost all of them. We also realized that the goals were still very pertinent, and so with minor revisions, we kept them, almost intact for 2002.

Below is a list of the 2002 goals:

1. Provide programs that are varied by industry, complexity and application area.
2. Provide networking opportunities for the benefit of the members.
3. Increase PMI-OC organizational growth.
4. Help members obtain and maintain PMP certification.
5. Expand learning opportunities.
6. Enhance member communication.
7. Promote benefits of PMI principles, purposes and services with the local community.
8. Increase collaboration with other organizations.
9. Maintain an infrastructure that supports operational efficiency.
10. Operate in a fiscally responsible manner.

While these goals may undergo some additional wordsmithing, the intent will remain intact.

Following our work with setting the goals we defined which objectives supported the various goals. Many of the objectives supported multiple goals. Each objective was assigned a board member as an "owner." There were certain objectives, that while important, did not generate extensive enthusiasm. These were placed in a "parking lot." The intent is that these thoughts not be discarded, but that they be placed on hold until there is someone with a passion who wants to make them happen.

The next step is for the officers to prioritize their objectives. For the most part, officers will be looking to accomplish their top three objectives, and if possible, take on additional ones as time permits. For a list of all the objectives, refer to the list published later in this newsletter. For those of you who are ready to take an active role in the chapter, you will see the objective and the officer accountable listed, please contact the accountable officer and he or she will work with you to find the perfect way for you to contribute. If you want to contribute, and don't have any idea what you want to do, send an email to the 2002 Director of Volunteers, Brent Felsted at flash10k@earthlink.net. Brent will work with you to find the perfect job.

Looking at the list of objectives, it is exciting to see the potential of what we can achieve in the coming year. I look forward to reporting our progress to you throughout 2002.

I wish all of you a safe, happy and fulfilling holiday season.

Cyndi Snyder, PMP

PMI-OC 2002 PLANNING SESSION

Thank you to the following people for participating in the planning session:

Mike Beard
Bill Postma
Jan Birkelbach
K. C. Anderson
Lou D'Angelo
George Meier
Shyam Narayana
Jeanette Horne
Stephen June

Tony Kurpakas
Adrienne Keane
Frank Parth
Frank Reynolds
Julie Wilson
Tom Sippl
Ed Walker
Kazuo Shimizu (Tokyo Chapter)
Terry Warner
Ken Pao
Janice Preston

Kristine Munson
Glen Fujimoto
Dave Jacob
Judy Quenzer

And special thanks to Ginger Stack for documenting the work!

Photos by Glen Fujimoto

2002 OBJECTIVES

Objective	*Board Member*
Update PMI website	Kristine Munson
Post board minutes to website	Kristine Munson
Develop unified strategy and processes for advertising	Kristine Munson
Develop communication standards for *Milestones* and Website submissions	Kristine Munson
Enhance member to board communication	Kristine Munson
Communicate professional responsibility	Kristine Munson
Increase advertisements in *Milestones*	Kristine Munson
Develop relationships with other PMI components (SIG, sister chapter, college)	Ken Pao
Develop strategic relationships with other associations	Ken Pao
Increase student participation	Ken Pao
Contribute to community service projects	Ken Pao
Expand Chapter exposure in under represented industries	Ken Pao
Charter Inland Empire Chapter	Ed Fern
Conduct two PMP prep workshops	Ed Fern
Develop student mentoring program	Ed Fern
Develop PDU policy for newsletter submissions and volunteer work	Ed Fern
Develop at least one one-day workshop	Ed Fern

Objective	*Board Member*
Develop Chapter Operations Manual	Terry Warner
Increase volunteer participation	Terry Warner
Establish educational scholarships	Terry Warner
Publish lessons learned after planning session	Terry Warner
Seek chapter awards	Terry Warner
Initiate disaster recovery volunteer capability	Terry Warner
Hold joint chapter/SIG meetings and other events	Judy Quenzer
Establish breakfast meetings	Judy Quenzer
Increase member participation	Judy Quenzer
Increase involvement for those members who do not attend dinner meetings	Judy Quenzer
Increase meeting attendance	Judy Quenzer
Enable single point update of member information (national, regional, etc.)	Glen Fujimoto
Consolidate databases (membership, web, etc.)	Glen Fujimoto
Increase membership	Glen Fujimoto
Hold milestone celebrations for 1,000 members and 200 PMPs	Frank Reynolds
Actively seek and gather best practices from other chapters	Cyndi Snyder
Host March ACP meeting	Cyndi Snyder
Chapter Diplomats to attend other component meetings	Cyndi Snyder

Thinking

Cheetah Learning

WHAT OUR NEW PMP's Say...

"..the Cheetah course is different. It isn't a course, it's a vehicle—destination PMP. I couldn't have done it without you guys. You were GREAT!!!! Ray Strano, PMP, RCCD

"...thanks again for putting together a TURBO session. It will be a long time before I forget this experience, perhaps never." M. Lakhany, PMP

"...we followed all your directions and placed our trust in you and you delivered." Robert Torres, PMP

"...(the) concern you show for the class participants and their common goal is not only a morale boost but is helpful academically as you make adjustments for individual learning styles...." Bruce Silver, PMP

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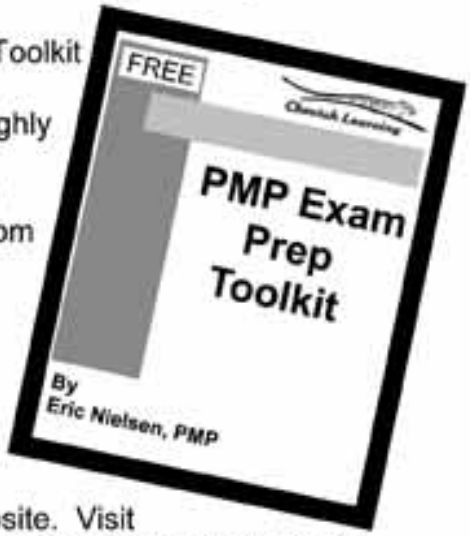


The PMP Exam Prep Toolkit is a unique 24 page handbook filled with highly useful information to coach you through the certification process from start to finish. The Toolkit includes many valuable insider tips and insights. Best of all, it's FREE... And available immediately via download from the Cheetah Learning website. Visit www.cheetahlearning.com to find out why 30,000 professionals in project management have downloaded this toolkit.

Pass The PMP Exam in Five Days - GUARANTEED!

The Accelerated PMP Exam Prep Program is your most time and cost efficient path for exam preparation. Featuring proven accelerated adult learning techniques, it condenses 180 hours of traditional project management training into a unique five day learning experience. Candidates take the PMP exam on the last day as part of the course! The program is offered several times a month in major cities across North America.

ED WALKER HONORED

AS VOLUNTEER OF THE MONTH FOR NOVEMBER

At the October 2001 board meeting, the Chapter Board of Directors unanimously passed a resolution designating **Ed Walker as Volunteer of the Month for November**. Chapter Volunteer Director, Bill Postma, subsequently honored him at our November general meeting, by presenting him with a Certificate of Appreciation

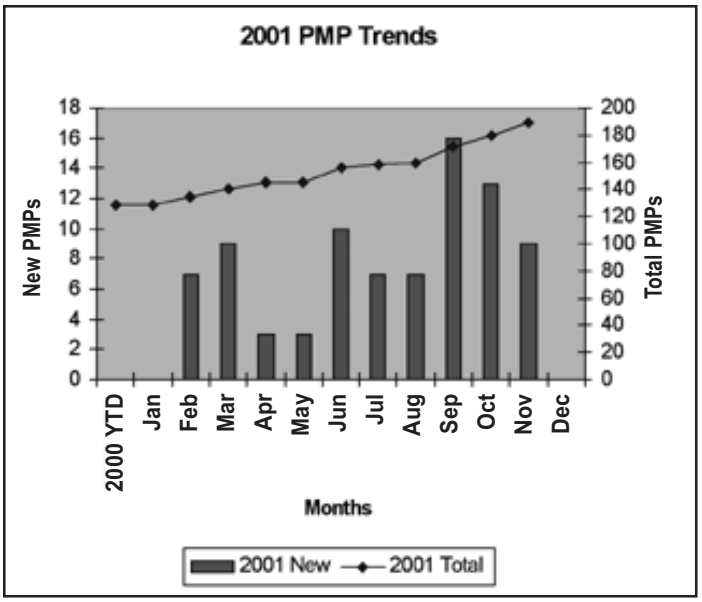
Many of us who are regular attendees of our Chapter general meetings have observed the significant improvement in the registration processes. For this we are indebted to Ed. Not only has he worked on the registration table almost every month (including the November meeting, I might add), his efforts were instrumental in defining the registration process and is measurably contributing to the revision of the process as we go to full-paid, online registration.

Ed is not one to rest on his laurels. Next year he will be working as one of the chapter's liaisons to other professional organizations in Orange County, specifically the local chapter of the American Society for Training and Development (ASATD). Ed has been a member of PMI and the OC chapter for 10 years, since 1991. His Membership Number is 150. He has been studying for and teaching classes in the PMP prep and will sit for the exam next month.

Ed's professional background spans over 30 years. He has been involved in software development, methodology development, ERP package implementation, and project management training and consulting. Having been an independent consultant for the past two years, he is currently affiliated with another consulting firm to expand their training curriculum, especially their PMP preparation program. He is also working with several clients to develop and implement medical information, patient tracking, and billing systems.

Dave Jacob

MEMBERSHIP TRENDS



VOLUNTEERS NEEDED

PROJECT MANAGEMENT AROUND THE WORLD

The Orange County chapter is planning an event for the afternoon or evening of March 9, 2002, following the close of the PMI Leadership Meeting that will be held in Costa Mesa. Our theme will be "Project Management Around the World." We hope to have presentations and discussions of project management practices from five continents and several countries.

We are currently seeking chapter members interested in helping to plan and organize this event. If you are willing to give your time and energy, please send an e-mail to edfern@time-to-profit.com.

MEMBERS IN THE NEWS

Cyndi Snyder, PMP has been elected PMI Region 7 Director. This region covers California, Arizona and Hawaii.

Janice Preston, PMP has been elected Region 2 Director of the Risk Management SIG. Region 2 is planning a seminar on risk management in May 2002.

Share your accomplishments with PMI-OC. E-mail your information to info@pmi-oc.org.

TIPS AND TECHNIQUES FOR PASSING THE PMP EXAM

Here are some helpful hints to help you prepare for the PMP exam. You can find information about these topics in the *PMBOK® Guide*, as well as other sources. Remember, each individual exam is unique and the exact topics covered vary. For more information on obtaining your PMP certification, consult the PMI website at **www.pmi.org.**

Integration Management, Scope Management, Time Management, Cost Management

- Know what a project plan constitutes, what a project charter constitutes
- Knowledge of mathematical formula helps for BCWS, BCWP, ACWP, SV, CV, CPI, SPI
- Know about CPM, PERT, network diagrams, lead, lag, float, slack
- Understand the concept of WBS

Quality Management

- Knowledge of customer satisfaction, quality policy

Human Resource Management

- Understand the various organizational structures influences on projects
- Understand the concept of leading, managing
- Know the techniques of conflict resolution

Communications Management

- Knowledge of Communication Channel and Earned Value formulas.

Risk Management

- Understand risk identification, risk quantification, risk mitigation strategies
- Know the formula for calculating Expected Monetary Value

Procurement Management

- Understand the different types of contracts and what kind of contract would be best in a given situation

Sources of study for the PMP exam

- Read the *PMBOK Guide* thoroughly. Reading it, enhances the ability to answer some questions (i.e. answers to some of the PMP exam questions are hidden within the PMBOK):
  - o Memorize inputs, tools and techniques, outputs within the major processes of the nine knowledge areas
  - o Memorize the core processes and facilitating processes within the five process groups (i.e. within Initiating, Planning, Executing, Controlling, Closing processes)
  - o Memorize the nine knowledge areas and the processes within them
  - o Memorize key definitions (e.g. what is float)
- Sample questions and formulas supplied by the PMI PMP WORKSHOP organized by PMI-OC were helpful
- PMBOK Guide Q&A published by PMI
- Practice PMP Exams available from various sources
- Sample questions pasted on the PMI website
- Discussion with instructors and fellow participants of the PMI PMP Workshop

Techniques that can be applied for passing the PMP exam

- Apply theory of elimination
- Make an educated guess
- Answer some questions based on your experience
- Use common sense
- When it comes to a situation question, answer what you consider is the best or the appropriate response for the given situation
- Mark questions that you have a doubt, for future review. After review make sure you unmark them.

Final comments:

The exam is of four-hour duration. You have a practice session on how to use the mouse prior (on the exam day) to taking the PMP exam. After the practice session the clock starts. You can take breaks, but the clock continues to click.

Good luck! On your preparation and passing the PMP Exam.

Shyamkumar Narayana, PMP

NOVEMBER MEETING

Russ Archibald (left), PMI Fellow with PMI-OC chapter members Julie Wilson (center), PMI Board Member and Charlie Lopinsky (right), PMI Fellow at November PMI-OC dinner meeting.

Russ presented his paper entitled *"What CEOs Must Demand to Compete and Collaborate in 2005."* Russ's paper can be downloaded from www.maxwideman.com/guests/ceo/intro.htm. Ed Fern will e-mail Russ's slides from the dinner meeting presentation to anyone who requests them at edfern@time-to-profit.com.

MY LOOK AT THE NOVEMBER 2001 LEADERSHIP CONFERENCE

The November 2001 Leadership Conference, "Steppin' into Leadership with the Five C's (Communication, Collaboration, Customer Service, Cooperation, and Confidence)" took place in Nashville, TN at the Opryland Hotel, November 1st–3rd.

I am employed within the Professional Services group of my company as a project manager and I work with companies representing a wide range of industries across the US. While attending the Leadership Conference, I truly appreciated the diversity of our profession. The Leadership Conference was well attended with 405 participants representing 31 countries, all in Nashville to participate in PMI's semi annual event.

The keynote speaker during the opening session was Bill Karlson. He is a Certified Personnel Consultant (CPC) and speaks about producing passionate people. He started out with a thought provoking statement, "Treating others the way you want to be treated is the wrong approach. People want to be treated the way they want to be treated." Take the time to know others personally and acknowledge their work and efforts.

Bill also spoke of identifying your values. What is important to you? Is the work you do aligned with your values? He stressed the importance of identifying the difference between doing a job well and liking it. If the job is not aligned with your values and you do your job well, you often get positive reinforcement on your performance and it often leads you to receiving more of what you may not like to do. The indicator of success is your passion for your work.

During the remainder of the day, we had the opportunity to meet with the PMI Board of Directors and PMI Staff in smaller group settings discussing topics related to the future of PMI. The Leadership Showcase and silent auction took place in the evening and provided Components (Chapters, SIGs, and Colleges) with the opportunity to share the activities that they provide to their respective members with all of the conference participants.

Friday morning was filled with 12 different How To Sessions, Four Program Area Updates, and Learning Sharing Sessions covering 10 topics and a Question and Answer session. Cyndi Snyder, our Orange County Chapter President, presented a Learning Sharing Session on "Increasing Member Participation at Chapter Meetings."

Friday afternoon provided us with the opportunity to have a focused discussion with the chapters from Region 7 – chapters located in AZ, CA, HI, NV, and NM. Based on the feedback from the last Leadership Meeting, the time set aside for the regions to meet was increased. Region 7 focused on two important activities during this meeting.

The first issue was to review and discuss the upcoming first ever Region 7 summit meeting with the chapters. The meeting, to be hosted by the Wine Country Chapter, will take place in February 2002. We already have a number of issues that we plan to discuss and we look forward to meeting our counterparts in other chapters to share our best practices and experiences.

The second issue was to elect a new Region 7 Director of Regional Advocacy (DRA), which was recently vacated. After nominations were made and the votes were tallied, I'm proud to announce that Cyndi Snyder, was elected as the Region 7 DRA. Way to go Cyndi!

As a chapter officer, one of the benefits of attending the Leadership Conference is the chance to meet the PMI Headquarters staff and put a face to the name and to introduce myself. Working with someone you have met always seems to be easier than the "unknown stranger." Luncheons provide a structured method of meeting people with key people stationed at various tables (just look for the table number of the person you want to meet), and breaks and after hour gatherings lend themselves to informal, but very informative discussions and relationships.

The conference also provides a wonderful opportunity to meet and interact with other Component Leaders. I met other officers from as close as the LA Chapter to as far as Indonesia. The conference is an amazing chance to exchange ideas with others from around the globe and to see the commonalities and differences in the challenges we face, both in our profession, and in running a PMI Component.

Now, the great news for all of us is that the March 2002 Leadership Conference will be held in Costa Mesa, CA and that Orange County will be the host Chapter. The conference, to be held March 7 – 9, 2002, will be a fantastic opportunity for chapter members to become involved through volunteer opportunities. Information on opportunities will be distributed in the future.

Glen Fujimoto

PMI-OC received a Chapter Professional Development Award and Chapter Sustained Performance Award at the recent PMI Seminar and Symposium.

Debra Miersma (far left), ACP President and newly elected PMI Board Member, and Hugh Wooward (far right), PMI Board Chair presented the award to PMI-OC chapter officers Glen Fujimoto (middle left) and Cyndi Snyder (middle right).

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Project Procurement Management: Contracting, Subcontracting, Teaming
Thursday-Saturday, January 31-February 2, 8am-4pm

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- Small class setting
- Facilitated by industry project managers
- Process Area review
- Go beyond the PMBOK® Guide
- Practice exam questions
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Sat., December 8, 2001	8:00 am to 5:00 pm	OuterCore
Sat., December 15, 2001	8:00 am to 5:00 pm	5015 Birch St. Newport Beach

Fee:

$295 (only the first 15 people to pay will be allowed into the class, remaining signups will be placed on a waiting list).
Register at www.outercoreinc.com. A full refund will be granted for cancellations received in writing prior to December 1, 2001. There are no partial refunds.

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TRIP REPORT: PMI SYMPOSIUM, NASHVILLE, 5-8 NOVEMBER

The symposium was a informative and invigorating as always! There were three major areas of interest for attendees. The first area focused on the professional paper presentations (45 minutes each). The second included pre- and post symposium sessions featuring training workshops for all project management skill areas as well as workshops for PMI volunteers. The third area was the "exhibitions" or displays staffed by project management support vendors.

There were 21 professional paper "tracks" with up to 12 papers per track being presented. I thought that it was helpful to receive the CD-ROM in the mail prior to the symposium to pre-read the sessions that looked most promising. Subjects ranged from beginner to advanced levels. This year they provided a pocket-guide to the papers for quick reference and room locations. Convenient! My areas of interest were focused in the Project Management–Advanced; Aerospace/Defense and Government, Communications in Project Management, Quality in Project Management and Risk, so I skipped around a bit. At the general assembly they reminded the members that the "Call for papers" deadline is 6 December for the 2002 symposium, to be held in San Antonio, Texas, October 3–12.

There were 42 Pre/Post-symposium training sessions each lasting from one to three days on subjects ranging from the *PMBOK® Guide* and project management training to training for SIG and Chapter officers. On Sunday, as part of the pre-symposium offerings, I participated in the PMBOK standards development workshop. This workshop was intended to support PMI's announced goal to provide world-wide standards for project management systems. The *PMBOK Guide* is an ANSI standard now and the plan in implementation is to update the Guide each five years in order to maintain the PMBOK's ANSI certification as the U.S. project management standard. We were reminded that the PMI WBS practice standard is to be published in December of this year. This standard has WBS templates for most major industries and the US Federal Government. Also, PMI has published an exposure draft for the Government extension to the PMBOK. This document will tailor the PMBOK specifically to accommodate government agencies. This draft is out for comment now and will be published from information received from this exposure draft through this December. With all this news, I was left to wonder how these publications might affect current government documents that cover the same subject matter.

There is never enough time to visit all the vendor booths! It is no wonder as they had in excess of 100, from on-line for-credit MBA programs with project management concentrations to software vendors to training consultants. If you go to the symposium with a project management related problem, you should be able to walk out with the whole solution or at least a good approach! My stop at the large Microsoft booth made me aware of their server-based "Project Central" software package. It is new this year and is intended to provide an enterprise-wide solution to program management of projects, with special attention for the common resource management of all of a company's projects. It appears Microsoft has finally recognized the multi-project resource management oriented capabilities of many successful software competitors such as found in Welcom Software, Primavera, AMS, etc. I looked at their competitor's offerings and my impression was that there is a lot of very useful software out there now to pick from!

It was a great symposium!

Warren Nogaki

NEWS FROM HEADQUARTERS

Election results are in! PMI® announces new board members and officers for 2002.

At the PMI Annual Membership Meeting held on 5 November 2001 in Nashville, Tennessee USA, PMI Chair Hugh Woodward, PMP, announced the election of the following individuals to the PMI Board of Directors: Kenneth O. Hartley, PMP, PMI Fellow; Mark Owen Mathieson, PMP, PE; Debra L. Miersma; Louis J. Mercken, MBA, PMP, and Debbie O'Bray, CIM. These individuals will serve three-year terms beginning 1 January 2002 and ending 31 December 2004. The following individuals were subsequently elected by the Board to serve as officers for the year 2002: Rebecca A. Winston, JD, Chair; Debbie O'Bray, CIM, Vice-Chair; Hugh Woodward, PMP, Secretary-Treasurer. In addition to Winston, O'Bray and Woodward, Marge Combe and Kenneth O. Hartley, PMP, PMI Fellow, will serve as members of the Board's 2002 Executive Committee. Finally, Chair Woodward recognized the following outgoing Board members for their service to the Institute: Helen Cooke, PMP; Debbie O'Bray, CIM (re-elected); Jenny M. Strbiak, PMI Fellow; and Julie M. Wilson, ACS, PMP. (execdir@pmi.org)

Greg Ward, PMP, was re-elected to the PMI Certification Board Center (CBC) Board of Directors in the Institute's annual elections. The results were officially announced at the PMI Annual Membership Meeting held on Monday, 5 November 2001, in Nashville, Tennessee USA. Greg re-joins the incumbent members of the CBC Board: MaryGrace Allenchey, PMP (Chair); Shari Stern, PMP; and James Earnhardt. Thomas Wuttke, PMP, leaves the board after three years of dedicated service. An additional PMP will be appointed to the CBC Board next month by the PMI Board of Directors to serve a one-year term. (laurie.cooke@pmi.org)

Online information service to replace Fax on Demand. After undertaking an extensive analysis of PMI's Fax on Demand service earlier this year, a decision has been made to discontinue the service effective 1 January 2002. The declining number of document requests from this service over the past two years, coupled with the increased use of PMI's Web site, were the major reasons for the decision to discontinue this service. Earlier this year, PMI introduced a new online information service available at www.pmi.org/membership called "Request Information" where many of the documents available on Fax on Demand can be requested via download or e-mail. Information about PMI's products and services can also be found on PMI's Web site

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MONTHLY DINNER MEETING

TUESDAY, DECEMBER 11, 2001

Program: WORK/LIFE BALANCE

Location: Wyndham Gardens Hotel
3350 Avenue of the Arts, Costa Mesa
Behind the O. C. Performing Arts Center

Time: 5:30 - 9:00 p.m.

Cost:

In Advance		At the Door	$35.00*
Members	$20.00*		
Non-Members	$25.00*		

* Special price ***with donation*** of $10.00 unwrapped toy to be donated to Toys for Tots.

Please register online at **http://www.pmi-oc.org.** Payment, by cash or check, may be made at the meeting. Checks should be made out to **PMI-OC.**

Make your reservation by 5:00 pm, Thursday, December 6th, to obtain the "In Advance" price. Reservations made after 5:00 pm, Thursday, December 6th, will be charged the "At the Door" price.

If you are unable to attend, please cancel your reservation by sending an e-mail to Judy Quenzer at coachjq@home.com. Members and non-members who cancel after Sunday, December 9 at 6 p.m. will be invoiced a $15 cancellation fee. Members and non-members who make reservations and do not show up at the meeting will be invoiced a $15 no show fee.

NEWS FROM HEADQUARTERS

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(www.pmi.org) or by contacting Customer Service at pmihq@pmi.org or +610-356-4600, option 8. (dfilidore@pmi.org)

All abstract submissions for the PMI 2002 Annual Symposium, which is scheduled to be held in San Antonio, Texas USA, 3 – 12 October 2002, are due by close of business (5:00 p.m. US Eastern Time) on Thursday, 6 December 2001. Please visit http://www.pmi.org/symposium/presenters2002/ to submit an abstract. (dpetrakis@pmi.org)

PMI passes ANSI Audit! Earlier this year the American National Standards Institute (ANSI) conducted a regular, periodic audit of PMI's status as an ANSI Accredited Standards Developer. On 29 October 2001 the ANSI ExSC Audit Subcommittee completed its review of the audit paper work and closed the PMI audit without further action. (sfahrenkrog@pmi.org)

The recipients of the 2001 PMI Professional Awards Program were announced during the special awards ceremony at PMI 2001 on Monday, 5 November 2001. They were the following:

- The Mozal Smelter Project submitted by SNC-Lavalin and Murray & Roberts received the 2001 PMI Project of the Year Award. Brent Hegger, Project Manager of SNC-Lavalin and Murray & Roberts and Rex Niven, Project Director of Mozal SARL accepted the award on behalf of their organization. The project was sponsored by the PMI South Africa Chapter.
- Gerald Ostrander, PMP received the prestigious PMI Fellow Award.
- The PMI Linn Stuckenbruck Person of the Year was awarded to Cynthia Berg, PMP.
- David Cleland, Ph.D, PMI Fellow; Jeffrey Pinto, Ph.D.; and Dennis P. Slevin, Ph.D., received the PMI Distinguished Contribution Award as co-chairs of the PMI Research Conference 2000. (marketing@pmi.org)

NEW MEMBERS

Continued from Page 1

Nicheryl Knibb
Apria Healthcare

Laureen Florenc Bice
WFS Financial

Thomas Carson
Architectural Woodworking Co.

Raymond Rocks
Raymond Rocks Consulting

Tracy Dworsky
FileNET Corp.

Mark Grant

Jack Fox

Barbara Ansell

Peter Nannis
minEpsilon Technologies, Inc.

Michelle Saykally

Paul Christophe Balagot
EarthLink

Amanda Juarez
EDS

Total New Members: 32
PMI-OC Membership: 885

PMI-OC WEB SITE

Visit our web site at:
http://www.pmi-oc.org
to make your reservation for the dinner meeting and to stay informed of events that are important to members and to project management.

NOTICE

Did you know that you can advertise jobs for **FREE** on the PMI-OC Web Site. Check it out at **http://www.pmi-oc.org.**

E-MAIL

If you would like to receive e-mail announcements about upcoming PMI-OC events, contact **Rstein@PTSStaffing.com**

PMI Orange County MILESTONES

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MILESTONES is published for the members of the Orange County Chapter of the Project Management Institute for the purpose of notifying members of meetings, Chapter activities, member accomplishments, and to provide information regarding project management in local business and government agencies. Article submissions and advertising are welcome. However, its publication does not constitute endorsement by the Chapter or the Project Management Institute.

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COMING EVENTS

DECEMBER 11
Work Life Balance Presentation and Holiday Party
by Kathleen "Max" Latham

JANUARY 8, 2002
At 20% Complete, Predict How Much Your Project Will Cost
by Quentin Fleming

FEBRUARY 12, 2002
Topic to Be Announced

EVERY 4th MONDAY
PMI-OC Board Meeting
(No Board Meeting in December)
E-mail info@pmi-oc.org for time and location

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